

**UKID****UPPER KENILWORTH**
IMPROVEMENT DISTRICT

Winter 2026

NEWSLETTER

Dear Residents,

We've weathered some literal and metaphorical storms this quarter. The storm on the 10th and 11th of May brought disaster to many parts of Cape Town, and it seems like we got more than our fair share of the devastating winds that came with it. Trees were downed, with at least 3 roads being blocked, and there wasn't a single street that wasn't *covered* in debris once it passed. This left many of us without power, some for several days, whilst the City workers did their best to attend to more than 16'000 service requests. A massive thank you must go out to our dedicated Princeton cleaning team, who worked tirelessly to sweep up the heavy fallout, and to the many residents who rolled up their sleeves to help clear branches from our roads and pavements. Our cleaning team collected 1 572 bags in June alone, and 17 720 bags over the last year!

We've also had major maintenance work taking place on the water infrastructure in some parts of the neighbourhood. On a related note, please be aware that the City is currently rolling out its "Smart Meter" programme in Kenilworth. You can expect brief, intermittent water disruptions as these new smart water meters are installed on a property-by-property basis. For your security, please remember that all authorised contractors will carry official ID cards, and their vehicles will be clearly marked 'PPD Engineering'.

After another storm this past weekend and the stress of the threats around the 30th of June, we are looking forward to a quieter quarter on all fronts.

Enjoy the read, and we wish you a healthy season ahead.

Warm regards,

The Upper Kenilworth Improvement District Management Team

A Heartfelt Thank You to Rob Kaye

It is with immense gratitude, and a touch of sadness, that we announce that our dear friend and colleague, Rob Kaye, is taking a well-deserved step back from his active, day-to-day duties as a director. Rob has poured his heart into this community for years, playing an absolutely instrumental role in the very founding of the UKID. Now, he is simply choosing to pass the baton so he can dedicate more of his time and energy to his family and his business. We are incredibly fortunate that we won't be losing him entirely; Rob has graciously agreed to remain involved in a consulting capacity. He will continue to advise the UKID on crime-related issues, sharing his invaluable wealth of knowledge and the deep relationships he has built with key stakeholders within the City, police services, and neighbourhood crime groups.

Please be reassured that this transition has been carefully planned and leaves no open skills gaps. Our dedicated UKID Security Manager, Jarrod Levendal, and the security sub-committee have everything completely under control and are fully on top of safety in the area. To help Rob truly enjoy this step back and focus on his loved ones, we kindly ask residents to no longer reach out to him directly with security concerns. Instead, please direct all your queries and reports straight to Jarrod.

We want to thank Rob from the bottom of our hearts for his selfless expertise, unwavering commitment, and the truly monumental contributions he has made to making Upper Kenilworth the wonderful place it is today.

thank you!

SAFETY & SECURITY

Community Safety & Vigilance Update

The UKID security team has had a busy few months, but we remain committed to maintaining Upper Kenilworth as a safe area. Our security partner, Princeton, continues to provide a proactive presence, working closely with SAPS, local law enforcement, and emergency services to keep us safe.

This quarter saw our teams respond to a range of incidents, from robberies and vehicle break-ins to road accidents and public order matters. Thanks to proactive CCTV monitoring, rapid response, and collaboration with SAPS, several suspects were apprehended and cases opened.

Notable Events from the Quarter

Robbery & Knife Attack – Three Suspects Apprehended: On 19 June, a UKID security officer encountered a victim on Harfield Road who had just been robbed of his cellphone at knifepoint by three suspects. Our officers located the three suspects at the corner of Thomas and Smithers Road. When one suspect pulled a knife, backup was called, and additional response vehicles arrived. Despite one suspect initially fleeing (throwing the phone and knife into a nearby property), all three suspects were ultimately apprehended. The third was brought in by a family member. SAPS took them to Claremont station where a case was opened. Two suspects were also found in possession of drugs.

Attempted Robbery at Harfield Station Subway: On 8 June, a school learner was accosted and grabbed by a man in the subway at Harfield train station just before 7:00am. The learner managed to free herself, and nothing was taken, but the incident highlighted the lack of lighting in the subway. UKID has been in touch with the City of Cape Town to have the subway lights repaired, and we have increased visible patrols during school commute times.

Armed Robbery at Gunpoint – Crescent & Claremont: On 8 June, a report was received that a man was robbed at gunpoint of his cellphone at the corner of Crescent and Claremont Avenue at approximately 9:00am. The suspect was described as wearing a blue jacket. CCTV cameras in the area were checked but the suspect could not be positively identified.

Notable Events from the Quarter....continued

Street Robbery – Indian & Salisbury Road: On 16 May, a woman was robbed of her cellphone by two suspects near Voortrekker High School on Salisbury Road. One suspect chased and pulled the victim to the ground before snatching the phone. Footage was obtained from multiple sources and shared with the response teams. Suspect descriptions were circulated to all operational vehicles.

Bicycle Theft & Arrest at Cape Racing: In the early hours of 28 May, two suspects entered Cape Racing via the main gate and stole a bicycle. Security officers gave chase but were unable to apprehend them. Descriptions were circulated to all units, and at approximately 03:40am, a UKID security officer spotted one of the suspects in Main Road. The suspect was detained and arrested by Wynberg SAPS when they arrived. A case was opened. The second suspect remains at large.

These are just a few of the incidents that were attended to over the last three months. We also attended to multiple reports of suspicious behaviour, vehicle break-ins, motor vehicle accidents, and public nuisance and harassment reports.

We share these with you not to alarm you, but to keep you informed. The Upper Kenilworth area is still notably safer than many of our surrounding suburbs, but that does not mean we can drop our guard.



UKID “Sharp” Box

If you attended our AGM last year, you will have seen the table featuring the numerous weapons seized from our streets. Many of these items originate from discarded tools, including knives, scissors, and gardening implements. Disposing of these items in your regular bin can lead to them being picked up by individuals who might repurpose them for harmful purposes.

To address this issue, we have placed a “sharp box” beside the security office in the underground Pick n Pay parking area. If you have any broken or old knives, scissors, or syringes—anything that could potentially be used as a weapon—please make sure to dispose of it in the sharps box rather than placing it in your weekly trash.

WHY YOU MUST OPEN A SAPS CASE

Even for a small theft of minor criminal incidents, reporting matters

Opening a formal case with the South African Police Service (SAPS) is a critical step in starting a police investigation, obtaining documentation for an insurance claim, and ensuring accurate crime statistics that influence local policing resources.

OFFICIAL DOCUMENTATION

A case number is legal proof that a crime took place. Without it, you may struggle to claim from insurance or replace important documents such as an ID book or driver's licence.

POLICE INVESTIGATION

SAPS cannot automatically investigate a crime. Opening a docket officially starts the criminal justice process, helps collect evidence, identify suspects, and prepare the matter for court.

RESOURCE ALLOCATION

Crime statistics help determine where police officers and patrol vehicles are deployed. If crimes in areas like Kenilworth are not reported, these areas can appear safer than they really are, leading to fewer resources being assigned.

IDENTIFYING CRIMINAL TRENDS

Even when stolen items are not recovered, reporting helps law enforcement identify patterns, establish modus operandi, and link incidents to repeat offenders.

VICTIM SUPPORT

Opening a case can give victims access to victim-friendly services and support, including trauma counselling and legal protection.

YOUR RIGHTS AS A COMPLAINANT

You may open a case at any police station, regardless of where the incident happened. SAPS cannot refuse to help because you do not know the suspect's name or because the crime occurred outside that station's precinct.

Every reported crime helps strengthen policing in our community
REPORT IT. OPEN A CASE. PROTECT OUR COMMUNITY.

Report all crimes:

SAPS Control Room: 10111
Wynberg Police Station: 021 799 1300
Claremont Police Station: 021 657 2250



Report all incidents, criminal or not:
Jarrod: 064 881 3078
cid.manager@ukid.co.za
ukid.co.za/ukid-incident-reporting/

SMARTER GIVING, SAFER STREETS

HELP, DON'T HINDER. YOUR HANDOUT CYCLE ENDS HERE.

Your direct gifts of cash and food provide only a moment's relief, but they lock people into dependence and chronic homelessness. Real help requires a different approach.

A HAND-UP, NOT A HANDOUT

DON'T: Hand out food or cash to anyone on the street. It seems kind, but often fuels addiction and dependence.



DO: Hand them a **Mi-Change** voucher. This is your most powerful tool for responsible giving.

A U-Turn voucher is a "hand-up," connecting individuals to a complete support system including warm meals, clothing, shelter, skills training, and full rehabilitation. Your decision to use vouchers supports a dignified pathway off the streets.



Purchase online at homeless.org.za or get complimentary UKID vouchers from Bootleggers, Vida, PnP, or Astron.

IMPORTANT CONTACTS

City of Cape Town Emergency:	021 480 7700
toll free cellphone:	112
toll free landline:	107
SAPS Control Room:	10111
Crime Stop:	08600 10111
Ambulance Services:	10177
Wynberg Police Station:	021 799 1300
Wynberg SAPS van:	082 378 7747
Claremont Police Station:	021 657 2250
Princeton:	021 448 9030

UKID Security and Manager - Jarrod Levendal

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UKID Executive Manager - Naiema Isaacs

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Ward Councillors**Ward 58**Richard Hill
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Ward 59Mikhail Manuel
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KEEP IN TOUCH

WhatsApp is currently the most convenient way for us to communicate quick announcements and updates to you. A [UKID WhatsApp community](#) exists for this purpose.

The parent group, UKID Community Announcements, is where admins post important information. There is a general UKID Residents Group and individual street or block groups. Please only ask to join other groups that you would logically be a member of. For example, if you live in Smithers Road, don't request to join the Cumnor or Crescent groups. The business forum is for businesses in the business precinct. The messages in these smaller groups remain private for members of those groups.

There is also a UKID Crime NOW group. This is strictly for immediate or urgent security-related issues. Discussion is not permitted to keep the channel clear for quick responses to any incidents. A reminder that begging is not a crime, nor is walking on the street. Harassment, however, is something that you can and should report.

Although all residents can join the relevant groups, for logistical and security reasons you may need to be vetted before you are admitted.

Download the City Of Cape Town app to keep informed and to easily submit service requests.



You can also submit service requests on the website ([Click Here](#)) or by calling 0860103089

Please forward reference numbers and an explanation of the service issue to the UKID Executive Manager at naiema@ukid.co.za so that they can be tracked and followed up on.

If you would like to report something directly related to the operation of the UKID or the behaviour of any of our contracted suppliers or their employees, please email complaints@ukid.co.za